

In today's challenging environment, municipalities are under pressure to produce better results with the same or fewer resources.

Our enterprise information portal is a framework for integrating information and processes across departmental boundaries. It provides staff and residents with a single website where they can retrieve municipal-wide data.

Design of this system begins and ends with users. This commitment to users starts with a simple user interface for entering and retrieving data, clear and concise procedures, with the convenience of 24/7 online access.

Key Features & Advantages

- Online Property Profile
- Online Record Search
- Online Radius Map
- Landlord Registration
- On-demand access to property information
- Integrated with GIS
- Self-service property "record search"
- Self-service radius maps
- Online request for property cards
- Improved efficiency and productivity
- Less printing and copying

Enterprise Information Portal

It's no secret that unrealized staff time in municipalities is mainly caused by "silo" systems that do not talk to one another.

Today, people expect customized services – right away and bundled with convenience. You don't have to listen very hard to hear what your customers expect: "Why doesn't this department have my block and lot number?" "Why do I have to enter the same information on multiple forms?" "Why does it take one week to get a radius map and list?" And the list goes on.

Implementing enterprise systems that are both effective and easy to use can be elusive and daunting. Many municipalities still use tools and processes that slow productivity. Further, they have limited financial or people resources.

The NYGIS Group is well aware of the challenges facing municipalities and has developed an unmatched set of solutions that are effective, useable, affordable, and most of all, at a significantly lower administrative cost.

Contact Us

Please contact Michael Monxwedey, manager of our products and services group, to learn more about our work, capabilities, and everything we can do for you.

Michael Monxwedey
Sales and Marketing
917.861.7701

Measuring Success

Based on results in the City of New Rochelle, NY

- Provide applicants with information (status, block & lot, zoning, etc.)
- Collect and manage application review comments from various departments
- Provide application details, including plans, to other departments
- Prepare periodic reports and analysis of Planning Board applications and decisions

Then	Now
15-30 minutes: phone call to several departments	Less than a minute: self-service online
1-3 days	Under 3 minutes
15-30 minutes	Less than a minute
1-3 days	Under 3 minutes

Screen shots from live system in the City of New Rochelle, NY

Permit

Buildings 93 Electrical 15 Elevator 1 Miscellaneous 6 Plumbing 1 Sign 16 Street Opening 58 Zoning 6

2014 -- Search address -- Search More Search Clear Search Reports & Permits

< 1 2 3 4 5 6 > Legend Displaying 1 - 50 of 262 Permit(s)

Actions	Ref No	Location	Applicant	Type	Decision	Submitted	Expires	Status
Accept	12871	129 Elm St	Mario Canteros	Interior Renovation/Repair		04/29/2014		Awaiting
Accept	12863	68 Hampton Oval	Javier Valencia	Exterior alteration or renovations		04/28/2014		Awaiting
Accept	12865	125 Hamilton Ave	Reginald Thomas	Demolition		04/28/2014		Awaiting
Accept	12866	144 Purinton Dr	Roger Kahn	Generator		04/28/2014		Awaiting

CITY OF NEW ROCHELLE, NEW YORK
DEPARTMENT OF DEVELOPMENT
PLANNING BOARD

Members Present: Carbone, Bullfante, Freeman, Lipow, Ross,
Members Absent: Hernandez, Smith
Introduced: March 25, 2008
Adopted: March 25, 2008
Moved By: Lipow
Seconded By: Ross
Abstained:
Passed: Unanimously

PB5-08
Site Plan Approval

RESOLUTION NO.19-2008
New Roc Facility Block 100& Block 246, Lot 1

WHEREAS on March 25, 2008, the New Rochelle Planning Board received an application by **New Roc Associates L.P., Lessee (New Rochelle Industrial Development Agency is Owner)**, to expand the existing New Roc facility by approximately 80,575 SF to accommodate two (2) department stores; one (1) department store is approximately

REFRIGERATION NOTES

PLAN NOTES

REFRIGERATION SYMBOLS

TABLE BLOCKING

PASSE BAR

Primary Owner: Mahwood Tario Raja
Owner Address: 40 Prospect St
Owner City: New Rochelle
Owner State/Zip: NY, 10805
BLOCK: 0410
LOT: 0020

Complaint Type Chart %

Complaint Type	Percentage
Illegal/ Unlawful Occupancy	12.0%
Other	4.0%
Unlawful Acts	20.0%
Non-conforming Use	52.0%
Heating Hot Water	12.0%

Action Taken Chart %

Action Taken	Percentage
None: Violation Resolved	64.0%
None: No Violation Found	28.0%
Request Access For Inspection	4.0%
Issued Unsafe Building Notice	4.0%

Location	Block	Lot	Created	Complaint Type	Action Taken	Assign To
128 FOURTH ST	1312	0034	01/30/2009	Illegal/ Unlawful Occupancy	None: Violation Resolved	rdonof
30 MADELINE AVE	1314	0004	01/30/2009	Illegal/ Unlawful Occupancy	None: No Violation Found	rdonof
107 SICKLES AVE	1215	0017	01/29/2009	Other	None: No Violation Found	rhyton
405 WEBSTER AVE	1418	0049	01/29/2009	Unlawful Acts	None: Violation Resolved	rdonof
10 HEMINGWAY AVE	1418	0015	01/29/2009	Unlawful Acts	None: No Violation Found	rdonof

In today's challenging environment, building departments are under pressure to produce more results with the same or fewer resources.

Our enterprise permits and approval system can manage all of your permitting and approval needs. It includes modules for:

- Building permits (including electrical, plumbing, sign, etc.)
- Planning Board Approvals
- Zoning Board Approvals
- Street Opening
- Fence, etc.

Design of our system begins and ends with user interaction. This commitment to the user starts with a simple user interface for entering and retrieving data, simple navigation, combined with immediate data from other departments, such as Engineering, Assessments, etc.

Key Features & Advantages

- Eliminate the need for paper forms
- Affordable for any municipality
- Integrated with GIS, scanned records
- Integrated with assessment systems
- Immediate flag for open violations, etc.
- Receive and share plans electronically
- Reduces in-person office visits
- Improved efficiency and productivity
- Less printing and copying

Permits & Approvals

How much more could you do if your staff didn't have to:

- Answer a dozen phone calls about the status of permits?
- Track down block, lot numbers, street numbers and addresses, the right owners, etc.?
- Spend hours looking for misplaced folders or plans?

Implementing an effective building department system can be difficult and elusive and must take into consideration a wide range of issues.

Symprocity has developed a building permit system that can greatly improve how you handle the challenges of managing building permits.

Contact us

Please contact Mike Monxhwedey, manager of our products and services group, to learn more about our work, capabilities, and everything we can do for you.

Michael Monxhwedey
Sales and Marketing
917.861.7701

Features & Functionalities

Benefits

- **Online input screens** (wizard driven) – process begins at applicant’s office

When applicants hand in their application forms, the data is already in the system. There’s no need to print blank forms.

- Facilitates **uploading of plans**, surveys, etc.

Reduces the need to store hard copies of plans in your offices.

- Know the requirements at point of entry – *as an applicant completes the application*

Saves the applicant the time of being first denied (alert for County approval, etc.).

- Immediate **notification of status** updates

Reduces the need for applicants to call for status – it speeds up the process of submitting changes/modifications.

- Known information is **pre-populated** on all forms

Eliminates the need to enter the address or block and lot on multiple forms.

- Permits, denial notices, and more can be viewed or **printed online**

Saves time of waiting for documents via regular mail.

- Contractors licenses and other documents are kept on file

Saves the effort of having to bring in licenses and other documents for every job.

- **Enterprise-wide** system

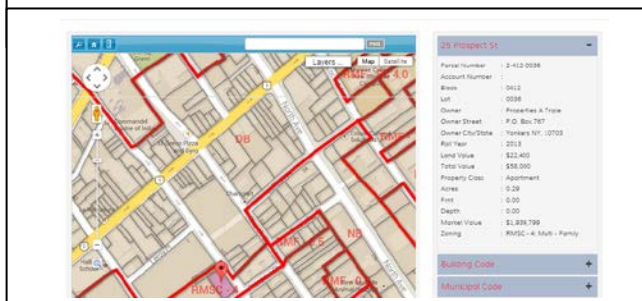
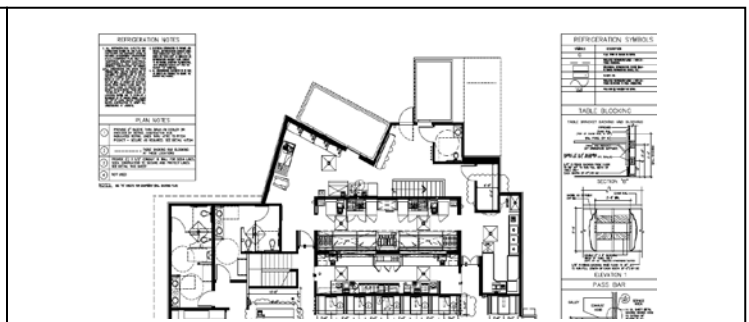
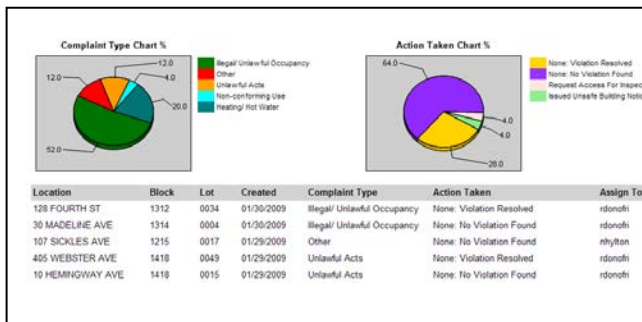
Information is easily shared with staff of other departments, e.g., Assessor, Engineering, FD, etc.

- Immediate **flag** of violations, holds, etc. during the plan review process

Speeds up the review process by eliminating the need to refer to file cabinets or other systems.

- **Seamless integration** with Assessment data

Up-to-date property information – owner, block, lot, etc.



Permit

Buildings Electrical Elevator Miscellaneous Plumbing Sign Street Opening Zoning

2014 -- Search address --

Legend (Displaying 1 - 90 of 262 Permits)

Actions	Ref No	Location	Applicant	Type	Decided	Submittal	Expires	Status
Accept	12871	129 Elm St	Maria Cortes	Interior Renovation/ Repair		04/28/2014		Awaiting
Accept	12963	68 Hampton Cir	Javier Valencia	Exterior alteration or renovations		04/28/2014		Awaiting
Accept	12955	123 Hamilton Ave	Reginald Thomas	Demolition		04/28/2014		Awaiting
Accept	12956	144 Purdon Dr	Roger Kahn	Generator		04/28/2014		Awaiting

Are you spending more time doing paperwork than inspections?

Our periodic fire safety inspection system help Fire Inspectors save a significant amount of time. The system automates most of the manual tasks involved with issuing certificates of compliance, warning summons, violations, etc.

The system maximizes productivity by pre-populating all forms with inspection notes and results from the database.

Features include online business registration, reminders for re-inspections, referral to Property Code Enforcement, a complete property profile, etc.

Design of our system begins and ends with the user's perspective. This commitment to the user starts with a simple user interface for business owners to complete their registrations online.

Key Features & Advantages

- Automatic reminders for inspection reports, re-inspections, etc.
- Centralized collection of inspection results from all inspectors
- Mobile access for immediate violation citations, etc.
- Weekly, monthly, quarterly reports
- Automatic emails when requests are updated or fulfilled
- Full search capabilities to search properties, inspections, violations, etc.
- Improved efficiency and productivity
- Less printing and copying

Periodic Fire Safety Inspections

With our periodic fire safety inspection system, inspectors can:

Keep track of property information such as location, building and business owners, emergency contacts, physical building information, use and occupancy, etc.

Record all inspections, including periodic re-inspections, complaints, follow-ups, and other unscheduled inspections. Detailed violation records are included with each inspection along with fines and penalties.

Cite violations by simply selecting the violation from a list of pre-entered codes. Pre-coded violations are included, so entering violations can be as easy as selecting the applicable violations.

The system creates envelopes, invoices, court tickets, violation notices, etc. Late notices are printed for delinquent fees. Full fee tracking is included – a receipts log lists all fees, fines, and penalties, and amounts can be summarized by category. Ad-hoc forms, such as business registration forms, can be generated, too.

Please contact Mike Monxhwedey, manager of our products and services group, to learn more about our work, capabilities, and everything we can do for you.

Michael Monxhwedey
Sales and Marketing
917.861.7701

Measuring Success

- Enter business registrations
- Collect and manage inspection results, updates, and pictures
- Prepare periodic reports and analysis of Planning Board applications and decisions

Then	Now
15–30 minutes: phone call to several departments	Less than a minute: self-service online
1–3 days	Under 3 minutes
15–30 minutes	Less than a minute
1–3 days	Under 3 minutes

Fire Safety Inspections

[New Location](#) | [Notices](#) | [Payment Summary](#)

Re-inspections **33** | Expired Inspections **219** | Expired Reports **803** | Balance **5** | Payments **13** | In-active **244**

Type: All | -- Search address -- | |

Displaying 1 - 10 of 554 Fire Safety Inspections

Actions	Street Address	Type	Tenant	Notice Month	Last Inspection	Next Inspection	Status
Update	400 High Avenue, Nyack, NY 10960	Business	NYLD Hotel				✔
Update	18 N Broadway	Single Family	Raymond Wright	1			✔
Update	73 S Broadway	Single Family	73 South Broadway LLC	1			✔
Update	128 Main St	Single Family	128 Main Street Ventures LLC	1			✔
Update	76 S Broadway	Single Family	Michael Murray	1			✘ Fail
Update	14 New St	Single Family	Central Housing LLC	1			✘ Fail
Update	3 S Broadway	Single Family	Riverside Associates LLC	1			✔
Update	82 Main Street, Nyack, NY 10960	Business	Prohibition River	3	20-Mar-14	04-Apr-14	✔
Update	45 Rt 59, Nyack, NY 10960	Business	Catalyst Trade & V. C.	1			✔
Update	6-10 Wagon Ave	Business	Hudson View Realty Company				✘ Fail

[Back To List](#) | [How To](#)

What: Where

WHAT

Commercial

- Assembly
- Educational
- Industrial
- Multi Dwelling
- Worship
- Business
- Factory
- Institutional
- Retail
- Daycare
- Group Home
- Merchandise
- Single Family
- Educational
- Hotel
- Mixed Use
- Storage

[Previous](#) [Next](#)

Profile

[Inventory](#) | [Imp. Reports](#) | [Fees](#) | [Court Tickets](#) | [Attachments](#) | [Log](#) | [Notifications](#) | [Email](#)

Last Updated: 04/28/2014 By: mbattmann@orangetown.com [Letters & Notices](#)

Tenant: REACH MARKETING | Street Address: P.O. BOX 1526 2 BHP PEARL RIVER NY 1 | Business Phone: 845-201-0314 | Business Email: []

Fire District: 12 | Unit: [] | Insp. Fee: \$5.00 | Sq. Footage: [] | Occ. Load: []

Heating System: [] | Fuel Type: [] | Foundation: [] | Basement: [] | Cellar: []

Occupancy: BUSINESS | No. Stories/Units: C/R | Description Of Use: MARKETING

Contact Information

First Contact Person: CHRIS LONGO | Primary Phone: 845-201-5314 | Emergency Phone: [] | Email Address: []
 Second Contact Person: STEVE ROBERTS | Primary Phone: [] | Emergency Phone: [] | Email Address: []

Mailing Information

Street: P.O. BOX 1526 2 BHP | City: PEARL RIVER | State: NEW YORK | Zip: 10965

Property Owner Information

Owner Name: Glorious Sun Robert Martin LLC | Owner Phone: 845-725-2490 | Email Address: []
 Inspection Month: April | [No Changes](#) | [Edit Profile](#)

Inspection Date: 4/29/2014 8:38:39 AM | Next Annual Inspection: -- Select -- | Re-Inspection: -- Select --

Fire Inspection Check List

- Building Exterior +
- Exits +
- Emergency Lighting +
- Fire Extinguisher(s) +
- House keeping +
- Storage Areas +
- Mechanical Rooms +
- Basement +
- Heating +
- Water Heater +
- Electrical +
- Kitchen +
- Hazmat +
- Sprinkler/Standpipe +
- Occupancy +
- Elevator +
- Inspection Reports +